Mail Emergency

When confronted with an emergency situation, often times we forget what to do. This chart is designed to serve as a guideline, giving you step-by-step instructions in an easy to follow format. While it is not all-inclusive, and you may have Agency policies, please be aware that these are the steps deemed minimally necessary to help you and others when you find a mail threat.

WHAT TO DO:

1. CALL 911

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7	CONTACT STATE MAIL AT 323-4300 WITH THE FOLLOWING INFORMATION
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WHAT IS YOUR NAME?
WHAT IS YOUR LOCATION?
WHAT IS YOUR CONTACT INFORMATION?
WHAT MAKES THIS MAIL PIECE SUSPICIOUS?
HOW WAS THE MAIL PIECE DELIVERED?
WHAT TIME WAS IT DELIVERED?
ANY OTHER RELEVANT INFORMATION:

